

Food, Drink & Shopping



Contactless payment available

3

Cash machine located in the main entrance building

Your purchases help to support the Museum's work as an educational charity.



Shops



- Museum Shop
- Baker's Shop
- Sweet Shop
- Rock & Fossil Shop
- Morrall's Outfitters and more

3

Rolfe Street Café



Within the main entrance building, Rolfe Street Café serves sweet and savoury light bites & drinks.

24

Hobbs' Fish & Chip Shop



A traditional chip shop with a big reputation, Hobbs & Sons cooks its fish & chips the old fashioned way – in beef dripping (vegetarian option available).

33

Workers' Institute & Café



Located at the heart of the Museum, our indoor café offers a range of hot and cold food & drinks.

54

Bottle & Glass Inn



Thirsty? Why not stop and sample a pint of traditional local ale at our Black Country inn.

Helping Hands



All of our staff and costumed characters are here to help.

If you need any assistance, simply ask.

Parking



Free parking is available for Blue Badge holders.



We also have a 'Drop Off Safety Zone' for disabled and special needs visitors near the Coach Drop Off Zone outside the main visitor reception area.

Wheelchair Hire



Free manual wheelchairs are available for hire from the main visitor reception. We strongly recommend that you pre book before visiting on 0121 520 8054 or email bookings@bclm.com

Mobility Scooters



Visitors are welcome to use personal motorised scooters around the Museum. These ideally should be used along pedestrian routes, taking care to avoid collisions and blocking paths. We ask visitors on scooters to avoid using the roads around the site, if possible. BCLM is a 26 acre open air Museum, and we encourage visitors to fully charge their scooters before arriving.

Please note we do not have motorised wheelchairs for hire.

Accessibility Transport



The Museum has an access vehicle with a tail lift to enable visitors in wheelchairs easy access. This service can be requested via the Duty Manager by calling 07788 666161.

The vehicle is able to carry manual and compatible motorised wheelchairs but not mobility scooters.

Please note: the vehicle is unable to carry pushchairs.

Adapted Toilets



There are plenty of adapted and accessible toilets located around the Museum. There is no need to bring a radar key with you on your visit.

Access Ramps



Access to our buildings is by the use of portable ramps. Please ask a member of staff for assistance when required. In the interest of safety, please do not attempt to move the ramps yourself.

Assistance Dogs



Assistance dogs are welcome throughout the site.

Our Dog amenities areas are located near the Cast Iron Houses and Print Shop **7** and Sidebotham's Steel Trap Works **51**

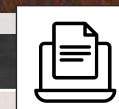
Water bowls are also available at the Workers' Institute & Café **33** and Bottle and Glass Inn. **54**

Specialist Tours



To ensure your visit runs as smoothly as possible and to obtain a group discount, all parties of 15 or more must be booked in advance by calling **0121 520 8054** (open Mon-Fri 10am-4pm) or emailing bookings@bclm.com

Online Information



Visit our website and download our detailed Access Guide to help you plan your visit or view on mobile devices while you are at the Museum.

www.bclm.com/access

BLACK COUNTRY LIVING MUSEUM

Visitor accessibility information & map



This map shows the most accessible routes and buildings around the Museum. Please use this in conjunction with the main visitor map.



Please recycle this leaflet after use.

Need help?

If you need assistance during your visit please ask any member of staff. Access guides and maps are available from staff at the Admissions point.

What did you think?

We're always trying to improve your visit to the Museum and would really appreciate your feedback to help us make things even better.

Pick up a form or feed back via our website.

Tell us what you think

BLACK COUNTRY LIVING MUSEUM
www.bclm.com

BLACK COUNTRY LIVING MUSEUM

You can also leave a review on Tripadvisor



www.bclm.com 0121 557 9643

Black Country Living Museum Trust is a registered educational charity. Charity no: 504481



@BCLivingmuseum

Accessibility key:

Accessible

Limited

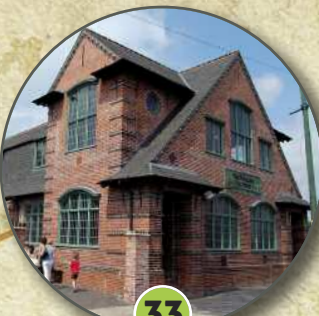
Difficult

For your guidance only

- Adapted toilets
- Food & drink
- Accessible picnic tables
- Shopping
- Accessibility Bus Stops
- Access with portable ramp
- Hearing Loop
- Assistance dogs amenities
- Drop Off safe zone (near to entrance)



70 Folkes Park Playground



33 Workers' Institute & Café



54 Bottle & Glass Inn



23 St. James's School



50 The Village Shops



24 Hobbs Fish & Chip Shop

Access Map



@BCLivingmuseum

Changing Places located in the Dudley Archives Building, next door.



First bays on the right

You arrived here

Important Information

For your own safety please take care on uneven surfaces, be aware of moving vehicles, and refrain from feeding or touching the animals.

For first aid or assistance, please ask any member of staff.
In case of emergency call our Duty Manager 07788 666161



Please do not smoke anywhere on the Museum site.

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|--|--|---|---|
| 1 Entrance & Exit | 19 Folkes Park | 40 Anchor Maker's House | 54 Bottle & Glass Inn |
| 2 Introductory Exhibition | 21 The Conway Garage | 41 Back Yard Chain Shop | 55 Station Road Cottages |
| 3 Museum Shop & Rolfe Street Café | 23 St. James's School (lessons throughout the day) | 43 Emile Doo's Chemist Shop & Physic Garden | 56 The Coal Yard |
| 4 Bradburn & Wedge Motor Garage | 24 Hobbs and Sons Fish & Chip Shop | 44 Providence Chapel (No wheelchair access) | 57 Limelight Cinema |
| 5 Vehicle Sheds (New display opening Spring 2018) | 25 H. Morrall's Gentlemen's Outfitters | 45 T. Cook's Sweet Shop | 59 Nailmaking Workshop |
| 6 War Memorial | 26 Humphrey Brothers Builders' Merchants | 46 Veal's Baker's Shop | 61 The Bakery |
| 7 Cast Iron Houses and Print Shop | 27 A. Hartill Motorcycles | 47 Pawnbroker's Shop | 62 Chain Making Shop |
| 8 Rock & Fossil Shop | 28 A. Preedy & Sons Tobacconists | 48 The Village Fried Fish Shop (peak periods only) | 64 Rolling Mill |
| 13 Newcomen Engine | 29 Gripton's Radio Stores | 49 Adey's Greengrocer's Shop | 66 Factory Junction Bridge |
| 14 Toll House with vegetable & herb garden | 31 The Builder's Yard and Office | 50 The Hardware & Ironmonger's Shop | 67 Anchor Forge (New demonstrations from Spring 2018) |
| 15 Jerushah (Tilted Cottage), pig pen & chicken coop | 33 The Workers' Institute & Café | 51 Sidebotham's Steel Trap Works (separate charges apply) | 68 The Boat Dock & Boat Collection |
| 16 Pitt's Cottage with vegetable garden | 35 The Canal Arm and Basin | 52 Dudley Canal Tunnel Boat Trips | 69 The Brook Centre (special events only) |
| | 38 Gregory's General Store | 53 Carter's Yard and Stables | 70 Folkes Park Playground |
| | 39 Gregory's Brewhouse | | 71 RAF Hut (special events only) |