

Visitor accessibility information & map



This map shows the most accessible routes and buildings around the Museum. Please use this in conjunction with the main visitor map.

Please recycle this leaflet after use.

Need help?

All our historic characters are here to help. If you need assistance, simply ask

Want more information?

Further information about the Museum's buildings can be found in the BCLM Guidebook, available from the Museum Shop. ³



Don't forget to leave us a review on Tripadvisor or via one of our social media channels.



This leaflet is printed on paper from a sustainable source. Please Recycle

bclm.com 0121 557 9643

Black Country Living Museum Trust is a registered educational charity. Charity no: 504481

Helping Hands



All our historic characters are here to help.

If you need any assistance, simply ask.

Accessibility Transport



The Museum has an access vehicle with a tail lift to enable visitors in wheelchairs easy access. This service can be requested via the Duty Manager by calling 07788 666161.

The vehicle is able to carry manual and compatible motorised wheelchairs, but not mobility scooters.

Please note: the vehicle is unable to carry pushchairs.

Assistance Dogs



Assistance dogs are welcome throughout the site.

Our Dog amenities areas are located at the rear of the Newcomen Engine and Sidebotham's Steel Trap Works. ¹³ ⁵¹

Water bowls are also available at

Museum Shop and Crown Tube Works Café ³

Workers' Institute & Café ³³

Bottle & Glass Inn ⁵⁴



Parking



Free parking is available for Blue Badge holders.

We also have a 'Drop Off Safety Zone' for disabled and special needs visitors near the Coach Drop Off Zone outside the main visitor reception area.

Mobility Scooters



Visitors are welcome to use motorised scooters around the Museum.

These ideally should be used along pedestrian routes, taking care to avoid collision and blocking paths. We ask visitors on scooters to avoid using the roads around the site, if possible. BCLM is a 26 acre open air Museum, and we encourage visitors to fully charge their scooters before arriving.

Please note we do not have motorised wheelchairs for hire

Adapted Toilets



There are plenty of adapted and accessible toilets located around the Museum. There is no need to bring a radar key with you on your visit.

Access Ramps



Ramps are used to access some of our buildings. Please ask a member of staff for assistance if you need help. In the interest of safety, please do not attempt to move the ramps yourself.

Specialist Tours



BCLM offers specialist tours each month catering for deaf and hard of hearing audiences as well as audio descriptive tours for the blind and partially sighted. We work alongside a qualified British Sign Language interpreter and historic characters as they reveal inspiring stories from the Black Country.

To book call 0121 520 8054 (open Mon-Fri 10am-4pm) or email: salesandticketing@bclm.com

Wheelchair Hire



Free manual wheelchairs are available for hire from the main visitor reception. We strongly recommend that you pre book before visiting on 0121 520 8054 or email: salesandticketing@bclm.com

Changing Places



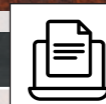
Our nearest Changing Places toilets are located at Dudley Archives, just 5 minutes' walk from our main visitor reception. Changing Places opening times:

Mon-Fri 9am-5pm
Sat 10am-4.30pm
Closed on Sunday

If you would like more details please call
Tel: 01384 812771/70

All calls made on Mondays will not be answered but the building will be open.

Online Information

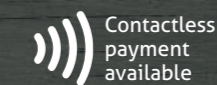


Visit our website to download our interactive and accessible maps to help you plan your visit or view on mobile devices while you are at the Museum.

bclm.com/access



Food, Drink & Shopping



³ Contactless payment available
Cash machine located in the main entrance building

Your purchases help to support the Museum's work as an educational charity.

Shops

- Museum Shop
- Baker's Shop
- Sweet Shop
- Morrall's Outfitters and more

³ Crown Tube Works Café



Within the main entrance building, Crown Tube Works Café serves sweet and savoury light bites & drinks.

²⁴ Hobbs' Fish & Chip Shop

A traditional chip shop with a big reputation, Hobbs & Sons cooks its fish & chips the old fashioned way – in beef dripping. Vegetarian option available.

³³ Workers' Institute & Café



Located at the heart of the Museum, our indoor café offers a range of hot and cold food & drinks.

BCLM: Forging Ahead

Our plans for a brand new Visitor Centre, industrial quarter and historic town are gathering momentum and we'll be staying open throughout the construction – so you can be part of it!

You'll be able to see the new areas taking shape as we forge ahead into the 1940s, 50s and 60s – look out for information about the project as you make your way around the Museum today.

This does mean that a small number of our usual exhibits will be unavailable at certain times between now and completion in 2022. Where possible, an alternative experience will be provided.

bclm.com/forgingahead

Accessibility Key:

Accessible

Limited

Difficult

For your guidance only

- Adapted toilets
- Food & drink
- Accessible picnic tables
- Shopping
- Accessibility bus stop
- Tram & trolleybus stop
- Access with portable ramp
- Hearing loop
- Assistance dogs amenities and dog bowls
- Drop Off Safety Zone (near to entrance)



70 Folkes Park Playground



33 Workers' Institute & Café



Accessibility Bus



23 St. James's School



49 The Village Shops



24 Hobbs Fish & Chip Shop

Access Map



Changing Places located in the Dudley Archives Building, next door.



P First bays on the right

Important Information

For your own safety please take care on uneven surfaces, be aware of moving vehicles, and refrain from feeding or touching the animals.

For first aid or assistance, please ask any member of staff.

In case of emergency call our Duty Manager 07788 666161



Please do not smoke anywhere on the Museum site.

You arrived here

- 1 Entrance & Exit
- 2 Exhibition Hall
- 3 Museum Shop & Crown Tube Works Café
- 4 Bradburn & Wedge Motor Garage
- 13 Newcomen Engine
- 14 Toll House with vegetable & herb garden
- 15 Jerushah (Tilted Cottage), pig pen & chicken coop
- 16 Pitt's Cottage with vegetable garden
- 19 Folkes Park
- 21 The Conway Garage
- 23 St. James's School (lessons throughout the day)

- 24 Hobbs and Sons Fish & Chip Shop
- 25 H. Morrall's Gentlemen's Outfitters
- 26 Humphrey Brothers Builders' Merchants
- 27 A. Hartill Motorcycles
- 28 A. Preedy & Sons Tobacconists
- 29 Gripton's Radio Stores
- 31 The Builder's Yard and Office
- 33 The Workers' Institute & Café
- 35 The Canal Arm and Basin
- 38 Gregory's General Store
- 39 Gregory's Brewhouse
- 40 Anchor Maker's House
- 41 Back Yard Chain Shop

- 43 Emile Doo's Chemist Shop & Physic Garden
- 44 Providence Chapel (No wheelchair access)
- 45 T. Cook's Sweet Shop
- 46 Veal's Baker's Shop
- 47 Pawnbroker's Shop
- 48 The Village Fried Fish Shop (peak periods only)
- 49 Adey's Greengrocer's Shop
- 50 The Hardware & Ironmonger's Shop
- 51 Sidebotham's Steel Trap Works
- 52 Dudley Canal Tunnel Boat Trips (separate charges apply)
- 53 Carter's Yard and Stables
- 54 Bottle & Glass Inn

- 55 Station Road Cottages
- 56 The Coal Yard
- 57 Limelight Cinema
- 59 Nailmaking Workshop
- 61 The Bakery
- 62 Chain Making Shop
- 64 Rolling Mill
- 66 Factory Junction Bridge
- 67 Anchor Forge (New demonstrations)
- 68 The Boat Dock & Boat Collection
- 70 Folkes Park Playground